



City of Albuquerque

Legal Department

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Martin Chavez, Mayor

Robert M. White, City Attorney

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To Whom it May Concern:

I have known Elizabeth Perrachione for three years, overseeing her work as a facilitator for the City of Albuquerque Land Use Program and as a mediator for the City of Albuquerque Employee Mediation Program. We have also served together on the board of the New Mexico Mediation Association.

Respected for her knowledge, skills, and abilities (KSA's) in both the facilitation and mediation programs; Elizabeth excelled during typical project scenarios and would be requested to work on the more complex and conflict-ridden cases. Directive in her facilitation style, she has the ability to balance emotional and action-oriented components in a large-scale meeting. Participants in these meetings would number anywhere from twenty to two-hundred. The verbal and written evaluations we received for Elizabeth were consistently positive; resulting in one or more of the city planners who had experienced working with her specifically requesting her assistance. When the Planning Department approached our program to facilitate a Sector Development Plan – a project of a much larger scale than the program's typical projects – I thought Elizabeth had the KSA's to handle the challenging dynamics of this project.

I also contacted Elizabeth to handle a sensitive employment mediation case, when neutrality and sensitivity to confidentiality were critical. Elizabeth, and a co-mediator of her choice, met with these parties four times over almost half a year. Feedback from the parties indicated that Elizabeth's professionalism and effectiveness were essential in moving the parties towards resolution.

Elizabeth was the Secretary of the New Mexico Mediation Association during my first term as President; and her passionate commitment to the professionalism of the field of mediation and facilitation was always present. She was a tireless volunteer for the organization, instrumental in planning the first Summer Convocation for Facilitation (now an annual event); and other offerings such as a series of domestic violence workshops for mediators.

Throughout all of this work, Elizabeth was a trustworthy colleague that I could discuss ideas with regarding building the mediation and facilitation programs and the Mediation Association. Her insights always proved constructive; and her attention to detail, organizational skills and thorough follow through with clients made her an essential and vital element to these programs.

Elizabeth's extensive alternative dispute resolution experience, skills, knowledge, and ability will make her an invaluable asset to any organization or person seeking her services. Don't hesitate to call me if you have any questions.

Sincerely,

Shannon D. Watson
Alternative Dispute Resolution Coordinator